# **Connection Adapter** 500 Mbps Chipset

Installation manual Istruzioni d'installazione (retro)

Manuel d'installation (2ème dépliant) Installationsanleitung (2-tes Faltblatt)



# Powerline





### Installing the adapter

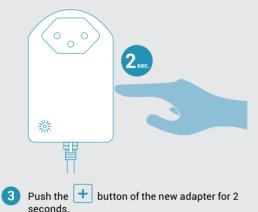
Important Plug the adapter directly into the wall power socket to reduce interferences.

- Plug the new adapter directly into any wall power socket next to the device you want to connect. Connect the adapter to any device that can
  - access the Internet (e.g. PC, Internet-TV-Box or game console) using the provided network cable

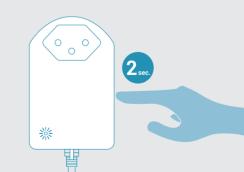
2 Push the + button of the adapter connected with the DSL-/Fiber-Gateway for 2 seconds

The LED starts to blink white.

If it does not blink, please repeat this step.



The LED starts to blink white.

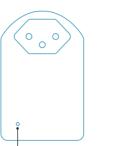


4 The LEDs of both adapters light up continuously in white as soon as the Powerline connection is established. Your device is now connected to the Internet



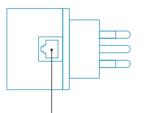
# The adapter in detail

### Ports, button and LED



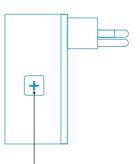
LED

| Off                 | Not powered             |
|---------------------|-------------------------|
| White               | Powerline connection OK |
| Blinks white fast   | Pairing Mode            |
| Blinks white slowly | Eco/Energy Saving Mode  |
| Blinks red          | No Powerline connection |
|                     |                         |



### Ethernet-Port

Connect your DSL-/Fiber-Gateway or any other device with an Ethernet port (e.g. PC, Internet-TV-Box or game console).



Button Pairing Reconnect the adapters or connect them to an existing Powerline network – press 2 s Sets the adapter to its factory setting. Pairing is Reset

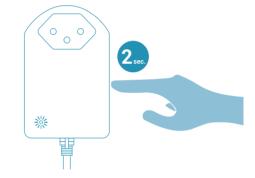
lost – press 10 s

# Troubleshooting tips

### Reconnect the adapters to each other (Pairing)

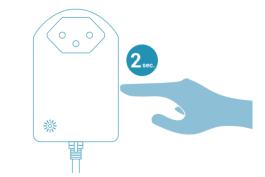
In case the adapters no longer communicate with each other or have been reset, you have to pair them again. To execute the Pairing process, plug the adapters directly into the wall sockets in the same room

Push the + button of the adapter connected with the DSL-/Fiber-Gateway for 2 seconds. The LED starts to blink white. If it does not blink, please repeat this step.



Push the + button of the 2nd adapter for 2 2 seconds

> The LED starts to blink white. If it does not blink, please repeat this step.



The LEDs of both adapters light up continuously in white as soon as the Powerline connection has been successfully established. If the Pairing was not successful, please try again. And before Pairing them again, please reset both adapters.

In order to do so, press the + button of each adapter for 10 seconds.

## FAQ and Support

### Always connect the Powerline adapters to the wall socket - why?

Powerline adapters react sensitively to interference sources that are also connected to your electrical network. Those interference sources can be power adapters, chargers etc. When you plug the Powerline adapters directly into the wall socket and then connect the devices to the Powerline adapter, the interferences are minimized thanks to the integrated filter - so the adapters work more reliably. For this reason the adapters cover all 3 plugs of your wall socket.

### Possible interferences

Interferences occur mainly when you are using the following devices - microwave oven, hair dryer, vacuum cleaner, iron, power drill ... Those interference sources can lead to a brief interruption of the connection or - in case you are watching Internet-based TV - to a sound or picture freeze.

### Powerline is not working

The good functioning of Powerline strongly depends on the existing electrical network. If the adapters are not working, plug 2 adapters to wall sockets in the same room. If the LED lights up continuously in white, the Powerline adapters are working without any problems. The reason is most probably your electrical network that may contain old fuses or phase jumps. In this case your electrician might be able to help. Otherwise you can return the adapters after 14 days and get your money back.

### You can find more information about using or troubleshooting the Powerline adapters online on www.mystrom.ch/en/help/fag

### Support

If you have a general question please use our contact form on www.mystrom.ch/en/help/ contacts

myStrom AG Alte Tiefenaustrasse 6 3050 Bern / Switzerland